



# amavat<sup>®</sup> Reaches New Service and Efficiency Levels with a Fully Integrated Solution from getsix Services

Improving the whole amavat<sup>®</sup> Partner and customer user experience

***"Our relationship with getsix Services completely helped us solve many of the business challenges we faced given our diverse Partner locations throughout Europe, this along with having a fast growing company. We are now easily connecting our Partner firms, employees and clients to an environment which allows for hundreds of requests daily, reporting and notifications for compliance within a seamless user experience. We are only looking forward to continuing our successful relationship with getsix Services."***

CLAUS FRANK, FOUNDING PARTNER, amavat<sup>®</sup>

## INDUSTRY

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VAT Compliance service for Online Sellers

## CHALLENGES

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- Dispersed European Partner network needed access to easy to understand and fast on-boarding procedures
- Required a more personalised end user experience
- Due to fast pace of the newly formed business, the need to integrate various systems and sources
- Difficult to keep on top of the 100's of requests daily from clients/potential clients
- Partner firms

## SOLUTIONS

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- Complete Office 365, including Exchange Online, SharePoint and Dynamics 365
- Web based Portal in Microsoft Azure allowing clients to get necessary details to pay VAT duties on time
- Created automation of transaction processing, also on Azure
- Ticketing system based on Zendesk

## BENEFITS

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- Simplified, easy to understand, giving faster on-boarding procedures for new Partner firms
- Improved access to information and collaboration among different country Partner firms
- Optimised Portal allowing customers access to all necessary details to pay their VAT duties on time
- Archiving, editing, tracking, alerts and notifications, BI reporting, and easier access to information